



Appointment Cancellation Policy

We strive to render excellent dental care to you and the rest of our patients. In an attempt to be consistent with this, we have an Appointment Cancellation Policy that allows us to schedule appointments for all patients. **When an appointment is scheduled, that time has been set aside for you and when it is missed, that time cannot be used to treat another patients.**

Our policy is as follows:

We require that you give our office **48 hours'** notice in the event that you need to reschedule your appointment. This allows for other patients to be scheduled into that appointment. If you miss an appointment without contacting our office within the required time, this is considered a missed appointment. **A fee of \$65 per hour for hygiene appointments and \$95 for the first hour and \$75 each additional hour for doctors' appointments will be charged to you: This fee cannot be billed to your insurance company and will be your direct responsibility.** No future appointments can be scheduled without the payment of this fee.

Additionally, if a patient is **more than 15 minutes late** without prior notice for a scheduled appointment, we will consider this as a missed appointment and the appropriate cancellation fee will be charged.

If you have any questions regarding this policy, please let our staff know and we will glad to clarify any questions you have.

We thank you for your patronage.

I have read and understand the Appointment Cancellation Policy of the practice and I agree to be bound by it's terms. I also understand and agree that such terms may be amended from time-to-time by the practice.

I, _____ (print name), have received a copy of Dental Care of Frisco Appointment Cancellation Policy.

Signature of Patient

Date

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